



WE WILL MATCH THEIR PRICE... IF THEY WILL MATCH OUR PROMISE

At CertaPro Painters® our goal is to provide you with an extraordinary painting experience and complete satisfaction. We understand that you will likely get proposals from other painters, and some of them may come in at a lower price. However, will you get the experience, quality and results you deserve?

Our Price Match Guarantee is very simple. We're so confident that you'll be more satisfied with CertaPro Painters® we will match the price of another painting company's written proposal that meets the following criteria:

1. A detailed, written description of the project. This includes:

- A list of all areas to be painted.
- The setup and prep work to be done.
- The specific brand and line of paint to be used, including selected sheen.
- The number of coats of primer and paint to be applied.

For interior painting – moving furniture, covering cabinets and fixtures, removing switch plates and outlet covers, proper masking, patching, priming.

For exterior painting – washing, scraping, sanding, caulking, priming.

2. A written, Limited Multi-Year Warranty* – covers against peeling, blistering and chipping paint*.

**We will not only match the price
but provide an additional 100\$ discount on all projects over 1000\$!**

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Each CertaPro Painters® business is independently owned and operated. *Some exclusions and limitations may apply; see written warranty for details.

See next page for our warranty commitment

LIMITED TWO YEAR WARRANTY

Subject to the limitations set forth below, for a period of two years from the date of completion of the work described on the front of this contract, the Independent CertaPro Painters® Franchise Owner named on the front of this contract (the "Contractor") will repair peeling, blistering or chipping paint resulting from defective workmanship.

THIS LIMITED WARRANTY DOES NOT COVER:

- Any work where the Contractor did not supply the paint or other materials.
- Any work which was not performed by the Contractor.
- Varnished surfaces.
- Surfaces made of, or containing, galvanized metal.
- The cost of paint required to perform the repairs.

Repairs to horizontal surfaces or any surface that, by virtue of its design permits moisture to collect. Surfaces include, but are not limited to, decks, railings, stairs, porches, roofs, and wood gutters.

- Exact paint match as environmental conditions will affect the colour and finish of all paints over time.
- Any repairs which are necessitated as a result of a defect in the paint regardless of whether the paint was supplied by the Contractor or the customer.
- Bleeding caused by knots, rust or cedar.
- Cracks in drywall, plaster or wood.
- Peeling, blistering or chipping where they are caused by:
 - mill-glazing from smooth cedar
 - ordinary wear and tear.
 - abnormal use or misuse
 - peeling of layers of paint existing prior to the work performed by the Contractor.
 - structural defects.
 - settling or movement.
 - moisture content of the substrate.
 - abrasion, mechanical damage, abrasive cleaning, abuse, or damage resulting from use of chemicals or cleaning agents or exposure to harmful solids, liquids or gases.
 - damage or defects caused in whole or in part by reason of fire, explosion, flood, acts of God, extreme weather conditions, misuse, alterations, abuse, vandalism, negligence, or any other similar causes beyond the control of the Contractor.

Repairs under this limited warranty will be performed only on the specific areas where peeling, blistering or chipping has occurred and only to the level of surface preparation described in the preparation section of this Contract.

FOR THIS WARRANTY TO BE VALID, YOU MUST:

- Pay the full contract price.
- Retain a copy of the original contract.
- Retain a copy of your cancelled check or other evidence of payment in full.
- Pay for all materials used to perform the repairs.
- Make the property accessible to the Contractor or his/her workers to perform the repairs

THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY MADE BY THE CONTRACTOR AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. THIS WARRANTY COVERS ONLY THOSE SERVICES PROVIDED BY THE CONTRACTOR TO THE ORIGINAL PURCHASER NAMED ON THE FRONT OF THIS CONTRACT. IN NO EVENT SHALL THE CONTRACTOR BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR DAMAGES IN EXCESS OF THE ORIGINAL CONTRACT PRICE. THIS WARRANTY MAY NOT BE ALTERED OR EXTENDED FOR ANY PURPOSE UNLESS DONE SO IN WRITING IN A DOCUMENT EXECUTED BY ALL PARTIES TO THIS CONTRACT.

This warranty gives you specific legal rights. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

For warranty service, you should contact your Contractor to schedule an inspection of your property by sending an email to customersforlife@certapro.com or calling the number listed on the front of this Contract or 800.462.3782.

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